

F.A.Q.

What materials can be customized?

As long as it's leather, fake-leather, denim, linen or cotton we can paint on it.

Are my items weather-proof after customizing?

Our custom designs are water resistant and can be worn outside when it's super sunny. Very fit for outside use, we prime our leather and heat-set our paint on denim and cotton/linen. Normal use and a little care will make sure your piece will stay beautiful.

Can I wash my items after customizing?

Denim and cotton can be hand washed or machine-washed at 30 degrees. (no dryer) Clear instructions on how to wash will be sent to you with your order.

How can I make sure my item gets to you?

Of course you are always welcome to visit us in the studio in The Hague – The Netherlands after making an appointment first. You can also post it (tracked & insured) to us and we will return it with the custom paint work of your choice. Quotes include return posting (tracked & insured).

Can I return my order?

Custom orders are non-refundable and full payment is taken in advance of work. We will send you the design up front so you can make any changes or suggestions.

Shipping.

We can ship anywhere in the world. Customs charges vary from country to country and we are not responsible for these. All packages are sent insured so the value is always declared. Once the order is sent you will receive the track and trace number.

Keep in mind that everything is possible, just send a message with your ideas and requests.